

Integration of Philips Recording Software and Nuance® Dragon® Professional Enhances Efficiency, Accuracy and Time Savings for Minneapolis Law Firm

The integration of Philips recording software and the Dragon® Professional speech-recognition solution is proven to significantly streamline the dictation process and increase efficiency, saving time and maximizing billable hours and ROI.

A product implementation conducted by President of Dictationproducts.com, Ken Kloss, with Minneapolis law firm, Brown and Carlson, PA., resulted in the integration of Philips recording software and Dragon® Professional speech-recognition increasing overall efficiency throughout the firm. With both solutions fully deployed among the entire firm of 46 individuals, including lawyers and their support staff, each employee experienced an average time savings of an hour and a half each day.

“We have seen a significant ROI since the implementation of Philips software and Dragon Professional into our law firm,” Douglas J. Brown, Managing Senior Shareholder/Attorney for Brown and Carlson, PA., said. “Without exaggeration, it has helped us put an additional 1½ hours back into each of our days, which translates into a real financial gain via billable hours.”

“When Philips software is integrated with the Dragon Professional solution, attorneys have the advantage of *seeing* the text as they speak, ensuring greater accuracy,” Kloss explained. “This dictation is also bundled with a compressed audio file, further guarding against mistakes. This allows legal assistants to simply edit the dictation instead of spending valuable time transcribing an entire recording. They now have the ability to edit speech-to-text documents three times faster than typing alone, reducing what used to be a 30 or 40 minute task to just ten minutes.”

Kloss added that these results present several opportunities for legal practices. “This is ideal for firms looking to adjust attorney to support staff ratios, do more with less, and increase billable hours,” he said. “Staff can redirect time once spent on transcription and document management to more pressing, and profitable, matters.”

For Brown and Carlson, PA., Kloss explained that a great deal of the success of the launch was a result of a strong staff buy-in, starting with senior leadership and support staff. After an individualized, one-hour training, each staff member was able to take full advantage of how Dragon Professional, paired with Philips recording software, added time to their day, streamlining the document creation process for both attorneys and support staff. With great strides in both technological growth and overall workflow, the power of the integration of these products resulted in a powerful impact on the firm’s bottom line.

About Dictationproducts.com

Dictationproducts.com is an experienced, value-add vendor for digital dictation systems and speech recognition solutions. With over thirty years of experience, they feature the most reliable and easy to use digital dictation and transcription software solutions. Their expertise is server-based dictation workflow software as well as PC-based dictation and transcription products, telephone call-in and smart phone recording solutions.

Dictationproducts.com provides product/project planning, professional services and training for deployments to law firms of all sizes, healthcare facilities, the public safety market as well as Corporate America businesses and transcription services. To learn more, visit <http://www.dictationproducts.com>

About Nuance® Dragon® Professional and Nuance Communications, Inc.

Nuance® Dragon® Professional is the leading speech-recognition software available today for medium to large law firms. The software is highly accurate right out of the box, and learns the

way you speak the more you use it. With built-in and customizable macros, it's simple to create shortcuts for common speech-recognition challenges such as unique last names, eliminating the need to repeat the same words and phrases, saving additional time. Dragon Professional creates secure digital documentation, nearly instantaneously.

Nuance Communications is reinventing the relationship between people and technology. Through its voice and language offerings, the company is creating a more human conversation with the many systems, devices, electronics, apps and services around us. Every day, millions of people and thousands of businesses experience Nuance through intelligent systems that can listen, understand, learn and adapt to your life and your work. For more information, please visit nuance.com.